



2024 Dealer Only Price List 4.24.2024 TERMS & CONDITIONS

Business Hours:	9:00 AM to 5:30 PM (Pacific Standard Time) Monday through Friday. Closed Holidays.
Company Policy:	Hot Products is a wholesale (Watercraft Hard Parts) distributor selling only to approved Watercraft Repair shops, Performance Shops, Race Shops and Retail Businesses that adhere to proper business standards and maintain a proper business establishment. Hot Products account approval is the sole direction of Hot Products. <i>The account may be withdrawn at any time with or without cause.</i>
Pricing:	All prices are dealer net prices unless indicated as Suggested Retail. FOB San Diego, California. Prices are effective immediately, and Hot Products reserves the right to modify/change prices between catalog and price list printings if a suppliers cost modification/change is received.
MAP Pricing:	All Hot Products dealers are required to adhere to all manufacturers and suppliers MAP Pricing policies any Hot Products dealer advertising below a MAP will be contacted and if the pricing issue is not corrected per the MAP, the Hot Products dealer account will be suspended. Hot Products 2024 MAP policy for Hot Products Brand and Monkey Grip brands is 10% off MSRP. Rickter-RRP 2024 MAP policy is: No discounting is allowed. Factory Zero 2024 MAP policy is: No discounting is allowed. MSD and Blowsion 2024 MAP pricing and information on the following pages.
Quantity Pricing:	4% Discount off dealer price offered at the following quantities: 10 pieces for parts under \$10.00 per unit 3 pieces for parts from \$10.00 to \$100.00 per unit 2 pieces for parts over \$100.00 per unit <i>*Not all parts qualify for the Hot Products Quantity Discount Program.</i>
Order Processing:	All orders receive our immediate attention and orders are normally shipped the same day as received.
Email Orders:	International orders: Export@HotProductsUSA.com US orders: Sales@HotProductsUSA.com
Fax Orders:	The Hot Products Fax Order Hotline is open 24 hours a day! Order Fax Order Hotline 858-453-2046
Drop Ship Orders:	Hot Products offers drop shipping in the USA for US approved dealers only, contact us for more information. All Drop Ship Orders will receive a \$5.00 drop ship fee, plus shipping fee's if applicable.
Minimum Order:	HOT PRODUCTS DOES NOT HAVE A MINIMUM ORDER ALL orders are accepted.
Terms:	All orders require a Visa, MasterCard, Discover or American Express credit card payment to release the order for shipment. Hot Products does not offer open accounts with terms and COD Orders will not be accepted.
Shipping (USA):	All orders will be shipped via FedEx One Rate, UPS Ground or FedEx Ground unless otherwise requested. Hot Products offers free shipping on orders of \$250.00 or more within the continental USA (Excluding Alaska, Hawaii, Guam & Puerto Rico). The following items do not qualify for the free freight policy: Beach Stands, Launcher Totes, Lifesled, Hydro-Turf, Jettrim and other bulky and oversized items. The FedEx One Rate, FedEx Ground or UPS Ground will be credited against the Air Freight charges on all qualifying free shipping orders. All shipping rates are the published FedEx One Rate, FedEx Ground or UPS Ground Rates. All shipments that meets the \$250 free shipping policy that are a residential delivery will incur a \$5 fee.
Shipping (Export):	Hot Products ships via various carriers and freight forwarding companies to insure the lowest export shipping rates and expedited shipping on all export orders. <i>The Hot Products Free (USA) Shipping Policy does not apply to International/Export orders.</i>
Damaged Shipments:	If you receive a shipment and it is damaged you must indicate DAMAGED when you sign for the shipment. KEEP the shipping carton. HOLD the goods. NOTIFY UPS & Hot Products by phone for instructions. Any DAMAGED goods or SHORTAGES MUST be reported within 2 Business Days of date of receiving.
Product Overages/ Shortages:	If a product is missing or if an extra product is included (but not ordered) please contact Hot Products ASAP. All overages/shortages must be reported within 2 Business Days of receiving goods. Please have the invoice number and number of packages received available.
Returned Items:	All exchanges for items (unopened) must be made within 5 days of purchase with a copy of the original invoice. Please call to request return authorization. All returns are subject upto a 20% restocking fee.
Return Checks:	All returned checks and refused shipments will result in a \$50.00 processing charge. In addition any returned check will place that account on a Credit Card payment required status.

ORDER HOT LINE, TECHNICAL SUPPORT & CUSTOMER SERVICE 858-453-4454